

# CELESTIAL ASIA SECURITIES HOLDINGS LIMITED

(incorporated in Bermuda with limited liability)

# FINAL RESULTS FOR THE YEAR ENDED 31 DECEMBER 2002

# FINAL RESULTS

The audited consolidated results of Celestial Asia Securities Holdings Limited ("Company" or "CASH") and its subsidiaries ("Group") for the year ended 31 December 2002 together with the comparative figures for the last corresponding year are as follows:

		2002	2001
	Notes	HK\$'000	HK\$'000
Turnover	1&2	1,097,028	973,560
Other revenue	3	_	2,351
Changes in inventories of finished goods		(572,018)	(467,741)
Salaries, allowances and commission		(236,810)	(239,791)
Loss on discontinued operations		_	(43,659)
Other operating, administrative			
and selling expenses		(380,168)	(329,076)
Depreciation and amortisation		(61,834)	(54,725)
Finance costs		(5,162)	(10,735)
Allowance for bad and doubtful debts		(95,687)	(44,918)
Impairment loss recognised			
in respect of club membership		(1,330)	_
Impairment loss recognised			
in respect of goodwill		(27,209)	_
Impairment loss recognised			
in respect of investments		(57,000)	(228,900)
Impairment loss recognised			
in respect of property and equipment		(64,153)	(7,527)

	(404,343)	(451,161)
Gain on expiry of warrants	59,573	_
Allowance for loan to an associate	(219,828)	_
Loss on disposal of an associate	_	(25,457)
Share of losses of associates		(4,758)
Loss before taxation	(564,598)	(481,376)
Taxation credit 4	1,779	152
Loss before minority interests	(562,819)	(481,224)
Minority interests	122,236	27,188
Net loss attributable to shareholders	(440,583)	(454,036)
Loss per share 5		
– Basic	HK\$(1.4)	HK\$(1.4)
– Diluted	HK\$(1.4)	HK\$(1.4)
Notes:		
(1) Turnover		
	2002	2001
	HK\$'000	HK\$'000
Sales of furniture and household goods,		
net of discounts and returns	889,918	748,633
Fees and commission income	182,810	200,973
Interest income	28,039	52,936
Loss on trading of securities, options and futures	(5,600)	(30,502)
Information technology advisory income in Hong Kong		1,520
	1,097,028	973,560

## (2) Income statement by business and geographical segments

#### Business segments

For management purposes, the Group is currently organised into four main operating divisions, namely, financial services, retailing, information technology and investment holding. These divisions are the basis on which the Group reports its primary segment information.

## Principal activities are as follows:

Financial services Broking, financing, proprietary trading and corporate

finance services

Retailing Sales of furniture and household goods

Information technology Providing information technology advisory services

Investment holding Strategic investments

Income statement for the year ended 31 December 2002

	Financial services	Retailing	Information technology		onsolidated
	HK\$'000	HK\$'000	HK\$'000	HK\$'000	HK\$'000
Turnover	196,334	889,918	1,861	8,915	1,097,028
Segment loss	(106,573)	(96,856)	(5,869)	(135,206)	(344,504)
Unallocated corporate expenses					(59,839)
Gain on expiry of warrants Allowance for loan to an associate					(404,343) 59,573 (219,828)
Loss before taxation Taxation credit					(564,598) 1,779
Loss after taxation and before minority interests	,				(562,819)

	Continuing operations			Discontinued operations		
	Financial services HK\$'000	Retailing HK\$'000	Information technology business in Hong Kong HK\$'000	Investment holding HK\$'000	Information technology business in United States of America HK\$'000	Consolidated HK\$'000
Turnover	223,407	748,633	1,520			973,560
Segment (loss) profit	(136,914)	14,616	(3,846)	(228,919)	(43,659)	(398,722)
Unallocated corporate expenses Gain on deemed disposal of investments in subsidiaries						(54,790) 2,351
Loss from associates						(451,161) (30,215)
Loss before taxation Taxation credit						(481,376) 152
Loss after taxation and before minority interests						(481,224)

# Geographical segments

The Group's turnover and loss before taxation for both years are substantially derived from Hong Kong. Accordingly, no analysis by geographical segment is presented.

# (3) Other revenue

		2002 HK\$'000	2001 HK\$'000
	Gain on deemed disposal of interests in Pricerite Group Limited ("Pricerite") and its subsidiaries		2,351
(4)	Taxation credit		
		2002 HK\$'000	2001 HK\$'000
	Hong Kong Profits Tax		
	Provision for the year	_	(200)
	Overprovision in prior years	1,782	352
	Underprovision in prior years	(3)	
	Taxation credit attributable to the Group	1,779	152

No provision for Hong Kong Profits Tax was made for the year ended 31 December 2002 as the Group either had no assessable profits arising in Hong Kong or the assessable profits were wholly absorbed by tax losses brought forward.

Hong Kong Profits Tax was calculated at 16% on the Group's estimated assessable profits arising in Hong Kong for the year ended 31 December 2001.

#### (5) Loss per share

The calculation of basic and diluted loss per share for the year ended 31 December 2002 together with the comparative figures for 2001 are calculated as follows:

	2002	2001
	HK\$'000	HK\$'000
Loss for the purpose of basic loss per share Adjustment to the share of result of subsidiaries	(440,583)	(454,036)
based on dilution of their earnings per share	N/A	(8)
Loss for the purpose of diluted loss per share	(440,583)	(454,044)
Weighted average number of ordinary shares for the purpose of basic and diluted loss per share	311,921,618	314,680,405

The calculation of diluted loss per share does not assume the exercise of the Company's outstanding share options and warrants as the exercise price of those options and warrants were higher than the average market price of shares for both 2002 and 2001.

The weighted average number of ordinary shares for the year ended 31 December 2001 for the purposes of basic and diluted loss per share has been adjusted for the share consolidation which took effect on 26 April 2002.

#### **DIVIDEND**

The Board does not recommend the payment of any final dividend for the year ended 31 December 2002 (2001: Nil).

## REVIEW AND OUTLOOK

#### **Financial Review**

For the year ended 31 December 2002, our Group recorded a 12.7% increase in turnover to HK\$1,097.0 million as compared with the prior year. This was mainly attributable to the consolidation of the whole year results of Pricerite which was acquired in March 2001.

Even though we reported an increase in turnover over prior year, deteriorating economic conditions in Hong Kong hit our Group severely as most of our Group's revenue was derived from the territory. Our Financial Services Group providing diversified financial services to its clients recorded a decrease of 12.1% in revenue as the local securities market had been worst hit by the prolonged recession and the unfavorable investment environment. Deterioration of employment market, deflationary pressure, sluggish property market together with the weak demand in local consumer market had seriously impacted the Group's retail business for the whole year. Cut-throat pricing reduction prevailing in the retail market amid the economic downturn had exerted great pressure on our retail prices, further squeezing the already thin gross margins of our retail goods. Forced dumping the optical fibre at deep discounts by the international giant players as a result of the rapid deterioration in the global telecommunication business environment had caused the selling prices of the fibre products in the market to fall below the production costs. The Group's optical fibre joint venture had inevitably suffered from the unexpectedly hard times in the telecommunication industry. The plant completed trial runs in the first half of the year but the productions came to a halt in the second half in the light of the dire business environment. These, together with one-off provision for all technology investments, including our interest in the optical fiber plant, and elimination of the goodwill for previously acquired businesses, held in hand, led to a net loss attributable to shareholders of HK\$440.6 million for 2002. After the provision, our Group's investment in Internet-related business had been fully provided.

Our Group's total shareholders' equity amounted to HK\$375.8 million on 31 December 2002 as compared to HK\$902.6 million at the end of prior year. The decrease was attributable to the net loss reported for the year and the share repurchases made during the year.

On 31 December 2002, our cash and bank balances totaled HK\$569.6 million, representing a reduction of HK\$192.1 million as compared with the prior year. The reduction was primarily a result of the loss incurred during the year by the Group and start-up investment of retailing business in China. On 31 December 2002, the Group's listed investment securities were valued at HK\$52.5 million. With a decline in the investment sentiment, the Group recorded a loss on the listed investment of HK\$5.6 million. The future performance of the listed securities investment is still clouded by the growing deficit, the recent tax rises across all sectors and rising unemployment. However, the liquidity ratio remained healthy at 1.2 times on 31 December 2002 as compared to 1.5 times on 31 December 2001. Despite the economic ordeal in 2002, our Group remained financially sound.

Our total bank borrowings increased to HK\$205.5 million on 31 December 2002 from HK\$155.6 million on 31 December 2001. This increase in bank borrowings was one of the effects brought into being when we adjusted our merchandising strategy to extend our sourcing origin to Eastern China. During the year, the ratio of the total bank borrowings to shareholders' equity reached 54.7% on 31 December 2002 from 17.2% on 31 December 2001. We are confident that the gearing was maintained at a prudent level, especially when the majority of our borrowings were used to finance the margin trading clients of CASH Financial Services Group Limited ("CFSG") while the inventory turn of Pricerite was in line with other Hong Kong retailers. We were therefore able to comfortably set-off client borrowings against our bank financing together with a net interest margin earned from our margin book. As such, we were not exposed to material interest rate risk during 2002.

As both our borrowings and operating revenue were mainly in Hong Kong dollar, our exposure to foreign currency mismatch during the year was limited. However, we entered into US\$/ HK\$ forward contract to address the increasing concern from market on the peg rate triggered by the Budget Deficit. Together with the currency future entered for hedging Yen exposure, the aggregate contractual value amounted to HK\$26.1 million at the end of 2002.

On 31 December 2002, the following assets were pledged to secure general banking facilities granted to two subsidiaries and an associate:

- (1) leasehold properties at their carrying value of approximately HK\$44.8 million;
- (2) cash and bank balances of approximately HK\$26.9 million; and
- (3) listed investment securities valued at HK\$129.3 million.

At the end of the year, our Group had contingent liabilities amounted to approximately HK\$17.8 million, which included a guarantee given to a bank for general banking facilities granted to an associate.

In December 2002, our Group entered the provisional sales and purchase agreement to dispose the leasehold properties at the consideration of HK\$15 million. The disposal transaction was subsequently completed in March 2003. Other than that, we do not have any future plans for material investments or capital assets during the year.

#### **Business Review**

The beginning of 2002 saw a continuous decline in the economic and the retail environment. The prolonged hardships experienced in Hong Kong precipitated in a vicious cycle that resulted in increasingly cautious consumer spending.

Deflation created increasing pricing pressure that in turn precipitated progressively more difficult retail environment. Hong Kong's economy was more depressed than anytime in recent years. The unemployment rate as well as the number of personal bankruptcies reached its historic high to 7.2% and 6,973 in the fourth quarter of 2002.

Economic figures released by the Government's Census and Statistics Department indicated that the total retail sales in December 2002 dropped by 1.9% in value and 0.7% in volume when compared with December 2001. The figures of furniture and fixture sector were even worse, 13.4% and 10.5% drop in value and volume respectively were found. Weak property market persists, number of first hand and second hand residential transactions dropped by 3.8% in value and 3.0% in volume in 2002 when compared with the prior year. The Composite Consumer Price Index for December 2002 declined by 1.5% when compared with December 2001.

Needless to say, all our businesses suffered as a consequence. However, despite the difficulties, we are happy to report that by the end of the year, all the necessary steps have been taken to minimize our cost base and at the same time, all the necessary reforms and restructuring were completed to safeguard our future.

#### Financial Services — CFSG

During the first quarter of 2002 the global economy showed a brief recovery, but investment appetite continued to be weak as fallouts such as the Enron debacle and poor corporate results from last year's recession continued to undermine investors' confidence. Locally, the poor market environment in 2001 led to the consolidation of pure Internet securities brokerages beginning the first quarter of 2002.

In 2002, CFSG continued its efforts to secure the position as a multiple financial services provider and investment services house of choice. We extended our core brokerage capabilities and offerings as well as further diversified our financial services offerings.

CFSG commenced the integration of our online and offline retail presence and extended our service coverage for our electronic trading clients by rolling out electronic trading stations into our entire traditional branch network. Simultaneously, we finalised our corporate restructuring and rationalisation effort by closing our two cyber café demonstration outlets to reduce overlap in our geographic network coverage.

The local stock market staged a brief rebound at the beginning of 2002, stimulated in part by a price surge in technology-related shares in US. However, by the second quarter, market sentiments were weighed down by concern over rising unemployment and an uncertain business outlook. Consumer spending remained subdued, amidst record high unemployment rate and wage restraint. Investment sentiments, with concerns about job security, income uncertainty and protracted weakness in the asset markets, continued to be subdued. The global and regional economic environment also remained severe and indeterminate during the first half of 2002.

With China's accession into WTO, we focused significant efforts during the year to develop our expertise and business reach within the Mainland. Our Mainland reach together with the teams under development in our Shanghai liaison office will spearhead our Mainland business strategy.

The austere global and regional economic environment and local market uncertainties continued unabated throughout the second half of 2002.

As the weak investment sentiments prolonged, the Group faced difficult market conditions throughout the year. The subsequent weak consumer sentiments were further aggravated by the persistent sluggish property market and stock market. As a result, out of prudence, we made a provision for doubtful receivables from our accounts receivables amounting to HK\$95.7 million.

Serving clients with new products

In January 2002, the Group successfully developed the requisite systems and gained approval from The Stock Exchange of Hong Kong Limited ("Stock Exchange") to act as a market maker for warrants trading. As a result, we became a designated market maker for premier partners such as KBC. By forming the partnership with these warrant specialists, we actively participated in the market of this new Stock Exchange product with great success.

We continued to develop our international trading hub through link-ups with regional and international brokerage partners. We further broadened the market coverage for securities trading services to stocks listed in Taiwan, Korea, Singapore and London, albeit only via traditional channels initially, upgrading the futures and options trading platform to extend trading services of futures and options products in eight overseas markets.

Through the new partnerships, we offered fixed-income trading services that cover a wide range of bonds including US government treasury bonds, perpetual corporate bonds, and Hong Kong and US corporate bonds. Complemented by the link-ups to the market information of bond trading with the CASH on-line website, our investors were able to capture concrete and timely information through our platform.

The launch of our international commodities electronic trading platform in the third quarter represented a further step towards our Group's development to become an international trading hub through link-ups with regional and international brokerage partners.

We were the first to provide an electronic channel for international commodities trading in Hong Kong. The development of the platform is consistent with our aim to become the financial services house of choice for our clients. We extend our capabilities of technological advancement on financial services by providing our investors with a more convenient and flexible way of trading, and a comprehensive range of financial products and services, to fit their investment and wealth management needs.

Our new trading platform enables investors to trade existing futures and options products provided by the Hong Kong exchanges, as well as facilitates commodities trading services covering futures and options products of 12 overseas markets, including US, Germany, UK, France, Singapore, Korea and Australia, etc.

New face

To pave way for the increasing role Mainland investors would play in the Hong Kong market, the Group revamped the CASH on-line website that was completed in May 2002. Through the revamp of the website, we developed a simplified Chinese version of www.cashon-line.com and our electronic trading platform.

## APICTA: the fruit of our endeavours

In September, we were awarded the prestigious Asia Pacific ICT Awards ("APICTA") under the e-commerce category for our electronic trading platform. The award was bestowed upon us after thorough review on entries from all over the Asia Pacific region. As our electronic trading platform is one of the vital elements supporting our business success and service offering, the receipt of the award further acknowledged the standards of our electronic trading platform and hence our quality of service.

#### Cost control measures

We have maintained over the past two years the importance of preserving our financial strength in light of the challenging global and local economic environment. Our focus has been consistently on maintaining cost leadership and our capital strength. Due to the poor market environment, we during the year had to conduct further rounds of rationalisation in our staffing amounting to around 32% of our total headcount of the prior year. The rationalisation that took place was unfortunate but necessary for the Group to weather the prevalent market conditions and forthcoming challenges.

It is again the very same principle of capital strength preservation that we opted to refrain from renewing the lease for some of our branches. Under such difficult market conditions, we see little possibility for such branches to achieve profitability.

We will continue to review closely the market developments and continue our policy and dedication to be a secure and credible financial institution for our clients to entrust with their investment needs and our partners to work with.

#### Home Improvement — Pricerite Group

In terms of our product mix, furniture and household products accounted for HK\$335.1 million or 37.7% and HK\$554.8 million or 62.3% respectively of our total sales of HK\$889.9 million for the year under review. The five largest product categories by sales value for our household products were (1) Ready to Assembled Furniture, (2) Small Electrical Appliances, (3) Bathroom, Laundry and Cleaning, (4) DIY Products, and (5) Home Fashion. According to a recent market survey conducted by ACNielsen, our (1) Sofas, (2) Dining Tables or Chairs, (3) Guest Room Cabinets, (4) Tools, (5) Racks, (6) Movable Storage Accessories, and (7) Washroom Products enjoyed leading market share in terms of value in Hong Kong. In particular, our market share in Movable Storage Accessories is over 40%, which is almost 3 times of the follower in the 2nd rank.

During the year under review, we opened 5 new retail outlets in strategic locations at Metro Plaza, Carnarvon Plaza, Olympian City, Sau Mau Ping and Yau Oi. We conducted in-depth research to confirm high customer traffic. Our network was covered by a total of 48 outlets in Hong Kong at year end. We also opened our first retail outlet in Guangzhou in September, marking our first venture outside of the Hong Kong territory.

We continued to develop and operate our business according to the five key weapons for the retail world: brand power, product mix, logistic strength, customer service and shopping environment.

#### Mapping our strategy

To cope with the increasingly challenging environment, we continued to engage independent market research agencies to conduct market studies to enhance our appreciation of changing customer needs and expectations in order to review and refine our market positioning and strategy. Ongoing "Mystery Shopper" Surveys at our stores conducted by these agencies helped us monitor and gauge customers' shopping experience and our customer service.

#### Strengthening our brand power

Despite concerns with the state of our economy, consumers continued to raise their expectations and their standard of living. During 2002, we focused on repositioning Pricerite's brand positioning among value-seeking consumers.

Pricerite is one of the most well-known and leading retailer chain stores in areas of home furnishings and household products in Hong Kong. During the year, we continued our efforts to build Pricerite into the most preferred brand in the furnishing and household categories in the Greater China Region.

In order to safeguard our operating margins and to maintain our pursuit of brand leadership, we invested substantial efforts and resources to realign Pricerite from its previous "pricedriven" positioning into a "value-driven" brand.

To overcome the difficulties imposed by the harsh business environment, we further integrated our brand building efforts with enhancements in our shopping environments and our merchandise.

## Enriching our product mix

During the year, we continued to build our ability to deliver value, quality and lifestyle solutions to our customers. We formed a new dedicated Product Planning Team. Staffed by well experienced and qualified professionals, this team began our drive to enhance our merchandise through strategic product sourcing.

We continued to increase our level of global direct sourcing to further reduce our middleman's cost in the supply chain.

We launched a product mix improvement programme together with new store categorisation for our Furniture Department. Our broader furniture range can now be clearly demarcated for those consumers seeking modern and contemporary design or the more traditional designs.

We further enhanced our house-brand items that enjoyed tremendous consumer goodwill. We increased the breadth of the range as well as redesigned the packaging to better leverage on our increasing brand value.

We continued to expand our product ranges to seek out vacant niches and to fulfil customers' needs. In the household product category, we introduced the SOHO series (Small Office, Home Office) of stylish products to tap the increasing trend for small and medium sized enterprises and home offices. Along with the overall revamping of our furniture range, we further introduced our Kids series of children furniture.

#### Building our logistic strength

We maintained our logistic enhancement programme during the year with improvements in our electronic stock replenishment system maintaining supplier fulfilment rate maintained at a high level of 95.0%, an improvement of 0.8% over the previous year.

We further introduced morning fills to complement existing night fills to ensure that our network was well stocked. We also reviewed our partnership with our logistic distribution agency and a new agreement was signed to further enhance distribution efficiency and cost control.

#### Enhancing our customer service

To improve customer service and to enhance our team spirit, a leading training consultancy firm was invited to conduct a tailor made "Service with Hearts" company-wide training programme. A total of 600 frontline staff attended with additional "Train-the-Trainers" Workshop conducted to improve training skill of our supervisory staff.

A further Top Management Alignment Workshop was conducted for our executive team to ensure that our management team share the mission of the Group. An additional Winning Team Seminar was delivered to our back-office staff to enhance team spirit.

To supplement the training from the professional consultancy, our in-house training team conducted further hard skills workshops to our frontline staff during the year including: professional service standards, complaints and rejections handling, professional selling and social style selling. All workshops were reinforced with additional field coaching in stores.

To encourage our staff to further enhance our customer service, a series of incentive and goal setting programmes were organised. These included the outstanding store of the month and customer service goal for the month. External and internal mystery shoppers were arranged to give rating. A further best service staff award was launched to provide recognition and encouragement to outstanding service frontline staff.

In addition, we increased our frontline staff positions to include trained product demonstrators to enhance DIY product knowledge of customers.

We also created Customer Service Centre to provide priority handling and follow up on customer requests and feedbacks.

We completed our specification and planning for our CRM programme to increase customer loyalty. We aim to launch the programme in 2003.

A review and planning for a major site enhancement for our e-shop was completed. The enhanced site will be launched during the first quarter of 2003. We planned to introduce our CRM programme via our e-shop ahead of our offline retailing operation. This CRM programme will be introduced at store level soon after we have gathered consumer feedbacks and systems fine-tuning.

We have also extended our customer base to corporate clientele to leverage on our merchandising ability and our buying power. A dedicated team of senior staff was put in charge of the development of this B2B programme.

Improving our shopping environment

During 2002, our Visual Merchandising Team continued to upgrade our store environment. Room setting was introduced to display our furniture products to provide additional ideas and inspirations to customers. We began our development of a model shop to provide a standardisation platform for product displays for our network.

Our new store design concept was implemented in our 5 new stores. Feedback on the contemporary design with the use of plasma, digital display pillar, special lighting and colourmix were encouraging.

Pricerite China

We opened our first store in the Mainland with the opening of our Guangzhou store in September 2002. With the different consumer demographics, we utilised this opportunity to enlarge our overall product mix. To better position ourselves for the broad demographic profiles and significantly different consumer requirements, a new Chinese brand name was created together with new store layout and designs developed specifically for the Mainland market.

Technology Solutions — Halo Group

The lack of development funds in the market resulted in us taking a cautious view for the Halo Group. During the year, we pursued three major business streams: web services, bespoke solutions development and IT solutions consultancy. Our web services remain the most successful, and were able to retain blue chip corporate clients for development work on their websites.

Optical Fibre Manufacturing — Transtech Group

Our development work for the Transtech Group was completed on schedule and within budget. By mid-year, we were able to successfully produce the preform production as well as the fibre drawing technology we set out to develop and were able to produce preform utilising MCVD technology as well as the single mode optical fibres (G652).

However, due to the global telecommunications industry shakeout, established manufacturers initiated dumping strategies to stay afloat. Single mode optical fibre prices declined from the historic high in 2001 of over US\$40 per km to around US\$10 which would be below our operating cost. At this level of pricing, the Transtech operation would draw much capital to fund its operation and would have become a major cash drain on our Group's financial position.

Thus, after serious deliberations, the Board decided to put our manufacturing operation into hiatus, until such date that the supply and demand in the global market place normalise. We stress that we remain committed to our optical fibre investment. This is merely a prudent and necessary slowdown in the development timeline of Transtech.

#### The Future

We are currently weathering a global recession. It is imprudent for any of our Directors to assume speedy recovery in any particular sectors.

For CFSG, with Hong Kong being an international financial centre, is suffering from a similar crisis of confidence as in markets elsewhere. In particular, with our close link to the US market, we are certain that the financial services industry here will be hard hit. We do not anticipate any significant improvement in our business environment in the foreseeable future. As such, we hold little expectation, if any, for improvements in our revenue picture for the first half of 2003.

Nonetheless, we remain positive over the longer term, and are confident that the rationalisation being or already put in place, would lay us on a cost and resource base that will enable us to ride out the current market doldrums.

As the landscape of the securities industry alters, catalysed by recent regulatory and market changes, apart from maintaining a highly robust and cost-effective operational structure, it is also important that we seek to revamp our business model so as to achieve the agility that is essential for business to prevail in the currently austere market environment. As such, among other rationalisation moves, we have begun to significantly consolidate our branch network, which we believe would be of diminishing value in terms of revenue generation going forward. In fact, we believe that a compact network would put us in a much better position to focus our resources to service our most valued high net worth clients with personalised professional service, improving incoming generation efficiency.

While we seek to become leaner, we will also continue with our strategy of diversifying revenue sources to reduce our reliance on the securities business income stream. Since embarking on the strategy a few years back, we have now achieved a core revenue mix that encompasses, on top of securities broking, commodities broking and investment banking related incomes. As the latter two revenues become increasingly significant, moderating the impact on our business from the currently sluggish market turnover in securities trading, we are continuing to broaden our core competence within the financial services domain with a view to add on to our revenue mix incomes of a higher profit margin and of a more "anti-cyclical" nature.

For Pricerite, the future will be a challenge for delivering and retaining value as price becomes the key denominator in the retail formula. We will continue to increase our competitiveness in the challenging market place through improvements in our five key weapons.

We will review network strategy with greater considerations on demographic, household income, rental trend, customer traffic and store distribution factors. We aim to consolidate our network to bring greater focus on enhancement of store efficiency and sales per footage.

We will continue to upgrade our store environment and shopping experience through improving product signage, POP, merchandise display, display equipment and re-design of store layout. We plan to renovate selected major stores to provide more enjoyable store environment to customers. We may consider closing some of the stores with less traffic or overlapped location coverage and aim to roll out our new brand image implemented in 2002 in our new store across the entire network during the course of 2003 and onwards.

Pricerite China will be a main focus for development as it remains the principle area with potential for significant growth. Moving forward, Pricerite will focus on testing out new ideas as well as fine tuning its retail model be it the merchandise, promotion strategies as well as shopping environment. Its intention is to arrive at an appropriate model using its Guangzhou store during next year before rolling out to other major centres.

For Halo and Transtech, while the business sectors will remain difficult, we are confident that the operation now as at a level where we will not be suffering from any significant cash drain. We will continue to monitor market demands closely and will leverage on the existing infrastructure to move forward rapidly when demand returns.

# **EMPLOYEE INFORMATION**

At 31 December 2002, the Group had 1,185 employees, of which 176 were at CFSG Group and 946 at Pricerite Group. Our employees were remunerated according to their performance, working experience and market conditions. In addition to basic salaries and Mandatory Provident Fund scheme, we also offered staff benefits including medical schemes, discretionary share options, performance bonus and sales commission. We continue to organise training to employees in areas such as mandatory professional development programmes required by regulatory bodies, computer application, product knowledge, customer services, selling techniques, problem solving, Putonghua training, time management, train-the-trainer and coaching, etc.

# PUBLICATION OF FINANCIAL INFORMATION ON THE STOCK EXCHANGE'S WEBSITE

The Company will submit a CD ROM to the Stock Exchange containing all the information required by paragraphs 45(1) to 45(3) of Appendix 16 of The Rules Governing the Listing of Securities on the Stock Exchange for publication on the Stock Exchange's website as soon as possible.

On behalf of the Board **Bankee P Kwan** *Chairman & CEO* 

Hong Kong, 21 March 2003

Please also refer to the published version of this announcement in The Standard.